

Achieving Peak IT Performance An IT Effectiveness Workshop from The Copperwood Group

- ❑ **Is your IT function delivering value?**
- ❑ **Is IT aligned with your business strategy?**
- ❑ **Is IT performance acceptable?**
- ❑ **Are you satisfied with the IT function as it exists today?**
- ❑ **Do you have a plan for upgrading your IT capability?**

If you answered no to any of the above, then our Achieving Peak IT Performance Workshop is a cost effective way to evaluate and upgrade your IT capability, improve performance and increase value.

Achieving Peak IT Performance is a half day workshop designed to:

- Provide health system senior executives with perspective on an effective IT function, and
- A framework for diagnosing your current IT capability.

The Copperwood Group specializes in IT Strategy and Optimization, and Sourcing Advisory Services for hospitals and health systems. With decades of experience in effective healthcare IT leadership, we are uniquely qualified to help you realize increased value from IT.

Workshop Overview

This highly interactive workshop is typically a half-day in duration. Suggested attendees include: members of the senior management team including at least one clinical leader.

Workshop topics are tailored to meet your current situation and objectives. Topics may include:

1. The Imperative for Effective IT

The presence of advanced clinical information systems and the need for remote access and 24x7 availability make IT an important strategic capability for health systems.

2. Characteristics of an Effective IT Function

An overview of the principles and practices adopted and followed by effective IT organizations including a review of 6 critical capabilities.

3. Governance, Planning and Performance

An overview of 3 essential disciplines for effective IT requiring executive involvement and strong IT leadership.

4. Aligning business and IT strategies and plans

Too often IT strategies and plans are not based on enabling the health system's strategic priorities

5. Alternative Sourcing Strategies

A review of alternative sourcing strategies and how they might be applied in your environment

IT Performance Scorecard

The first step towards improvement is an understanding of the current situation and capability.

The workshop concludes with a facilitated self-evaluation of your IT function utilizing our IT Performance Framework.

This portion of the workshop is designed to identify the strengths, weaknesses and opportunities for your IT function.

The facilitated session enables participants to create their own IT Performance Scorecard and identify areas for immediate focus and attention.

Key Workshop Learnings

As a result of the workshop, participants will understand:

The characteristics of a highly effective IT functions.

The executive team's role in establishing the environment for effective IT performance.

The consequences of an ineffective IT function on quality, cost and satisfaction.

An IT Performance Scorecard that identifies the strengths and weaknesses of your IT function and opportunities for improvement.

The Copperwood Group believes that having an effective IT function is critical for health systems to compete and perform in the marketplace.